

# Influencing

## Customer Connection – Enable the Installed base

### Selection Call

Focus Topic BusinessObjects Web Intelligence

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15.05.2013



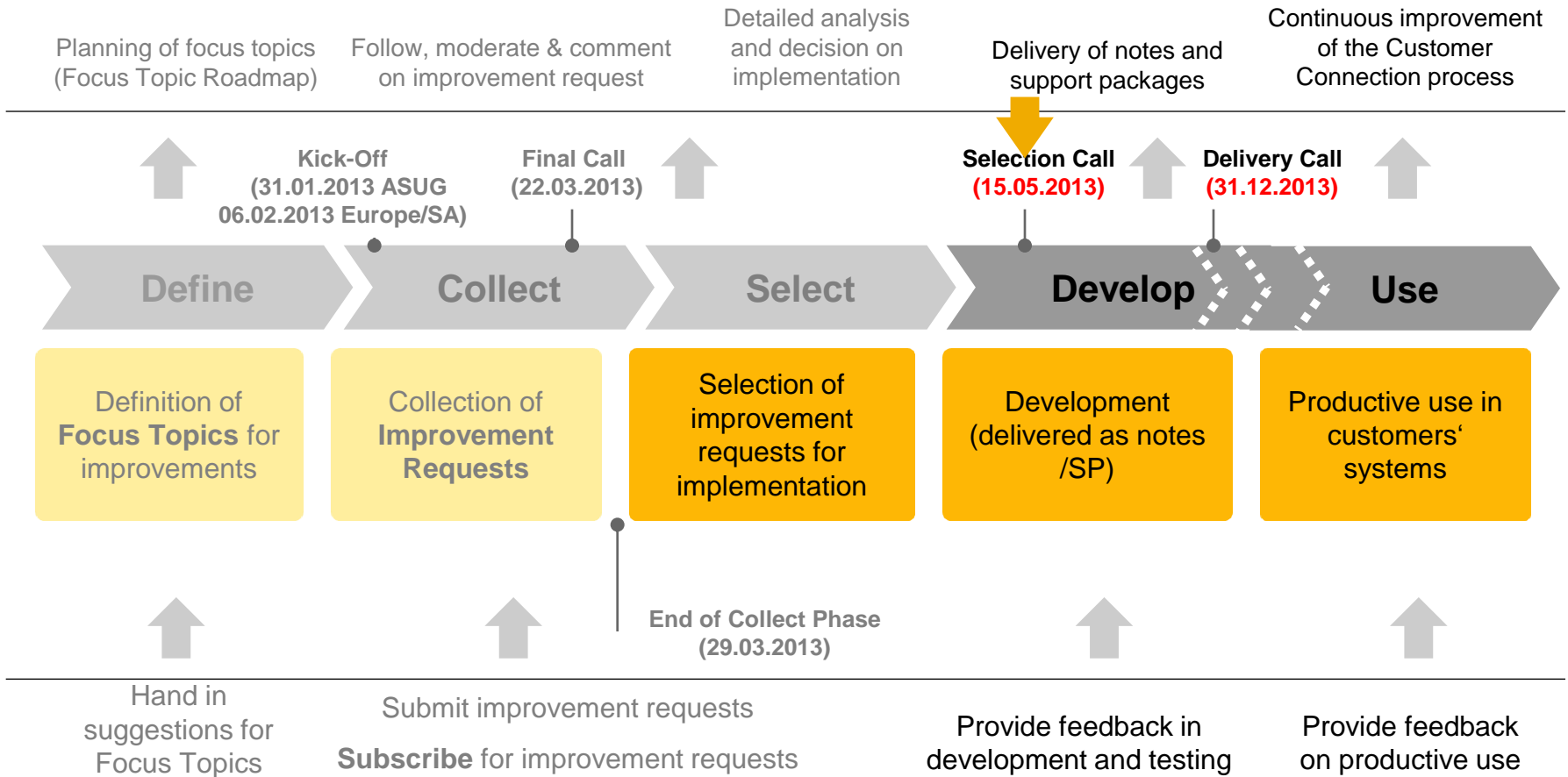
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# Influencing through customer connection – A joint and transparent process



# SAP selection criteria for requested improvements

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## SAP selection criteria

### Improvement Requests submitted by customers

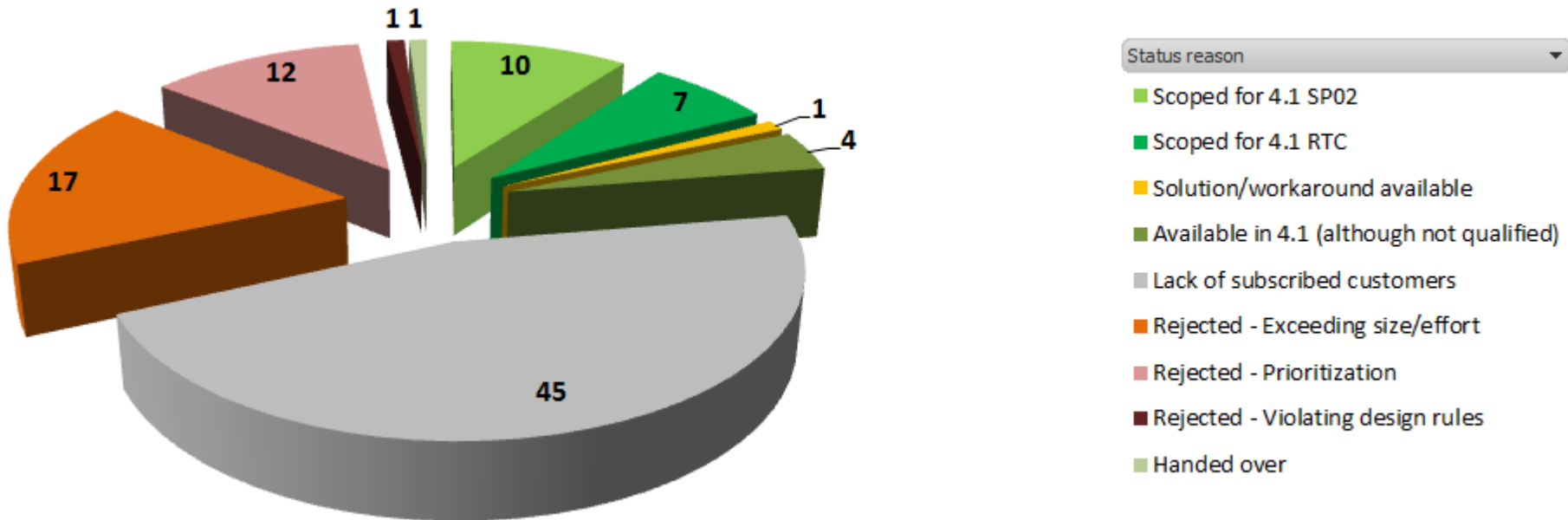
- small enhancements to ensure product quality
- Improved support for your day-to-day business

- Requested improvements are qualified by minimum 5 subscribed customers
- Objective to identify globally relevant market (no channel for localization implementation)
- Realization time and effort (maximum 6 months of development phase)
- Easy and fast deployment e.g. Notes, Support Packages (no structural changes and 'switchable')
- Downport to release in mainstream maintenance at customer connection delivery point and feasibility

# 21 Improvement Requests selected for development

In Total 98 Improvement Requests (IRs) were submitted

- 49 IRs with at least five “subscribed customers” qualified for further evaluation:
  - 10 IRs scoped for 4.1 SP02
  - 7 IRs scoped for 4.1 RTC
  - 1 IR Solution/Workaround available
  - 17 IRs rejected due to Exceeding size/effort
  - 12 IRs rejected due to prioritization
  - 1 IR rejected due to violated design rules
  - 1 IR Handed over to Product Owner
- 49 IRs missed subscriptions – 4 of them are available with 4.1 RTC



# Qualified requirements in scope for execution: 17 (1/2)

Improvement Request	Subscribed Customers	Planned availability / Release (1)
<a href="#">14208 - Create Excel or text data providers from BI launchpad</a>	15	4.1 SP02 (2) <b>(3)</b>
<a href="#">14178 - Grouping values</a>	12	4.1 SP02
<a href="#">14596 - Template to apply consistent fonts/formats</a>	11	4.1 RTC
<a href="#">14174 - Chart Series' Colors Selector</a>	9	4.1 RTC
<a href="#">14580 - Insert Pre-Defined cell - Prompt</a>	9	4.1 SP02
<a href="#">14591 - Icon % (to format as percentage in one click)</a>	9	4.1 SP02
<a href="#">14322 - New functionality to freeze pane like in excel</a>	8	4.1 RTC
<a href="#">14579 - Input Controls - Filter on All values</a>	8	4.1 SP02

(1) only planned – no commitment concerning release dates (2) In Java clients only (3) Switchable feature

# Qualified requirements in scope for execution: 17 (2/2)

Improvement Request	Subscribed Customers	Planned availability / Release (1)
<a href="#">14603 - Run a single query from within the query panel</a>	7	4.1 RTC
<a href="#">14194 - Display universe element description</a>	6	4.1 SP02 <b>(2)</b>
<a href="#">14197 - autosize for Prompts summary</a>	6	4.1 SP02 <b>(2)</b>
<a href="#">14199 - report name truncated in tab name</a>	6	4.1 SP02
<a href="#">14201 - Cursor key tab does not work within the prompt box</a>	6	4.1 SP02 <b>(2)</b>
<a href="#">14380 - Copy tables or variables from another report</a>	6	4.1 RTC
<a href="#">14399 - Option to hide "All Values" entry for Input Controls</a>	6	4.1 SP02
<a href="#">14610 - "Show List of values" when editing formula</a>	6	4.1 RTC
<a href="#">14190 - Allow parameter order to be specified</a>	5	4.1 RTC

(1) only planned – no commitment concerning release dates (2) In Java clients only

# Requirements not qualified but available with 4.1 RTC (4)

Improvement Request	# of subscribed Customers	Planned availability / Release (1)
<a href="#">14182 - Freeze table headings when scrolling</a>	4	4.1 RTC
<a href="#">14407 - CSV export: should give choice between query data or report content</a>	4	4.1 RTC
<a href="#">14183 - Limit user's requesting large volumes of data (Server memory issue)</a>	1	4.1 RTC
<a href="#">14594 - Hiding report elements (Already implemented)</a>	1	4.1 RTC

(1) only planned – no commitment concerning release dates



# Qualified Improvement Requests pending or handed over

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IR title	# subscribed customers	Status	Comment
<a href="#"><u>14149 - Add a sort button to the tool bar in view mode.</u></a>	14	Pending – Workaround available	<b>Workaround available</b> - SAP will propose workaround; customer feedback required to set final IR status
<a href="#"><u>14187 - Context sensitive comments</u></a>	10	Handed over	Requires other products and BI Platform enhancements – might be considered for backlog of next release

# Qualified Improvement Requests (IRs) rejected due to prioritization

IR - title	# subscribed customer s	reason
<a href="#">14176 - Allow selection of "EMPTY" values when applying filter</a>	10	rejected due to prioritization
<a href="#">14210 - Databases : better error messages</a>	10	rejected due to prioritization
<a href="#">14172 - Web Service Data Provider from WEBI WEB</a>	7	rejected due to prioritization
<a href="#">14317 - Management of BEx selection variable properties in prompt properties of Webi BICS</a>	7	rejected due to prioritization
<a href="#">14593 - Table Columns formating</a>	7	rejected due to prioritization
<a href="#">14200 - Parameter Duplicate rows option in query</a>	6	rejected due to prioritization
<a href="#">14590 - Export to Excel with image</a>	6	rejected due to prioritization
<a href="#">14615 - Re-use/Show existing prompt</a>	6	rejected due to prioritization
<a href="#">14177 - Automatically adjust linked Image sizes</a>	8	rejected due to prioritization
<a href="#">14601 - Additionnal Date Functions</a>	8	rejected due to prioritization
<a href="#">14602 - Global Input controls for whole document</a>	7	rejected due to prioritization
<a href="#">14192 - Enhance the RelativeDate function</a>	5	rejected due to prioritization

# Qualified Improvement Requests rejected(1/2) due to exceeding size (17) or dependencies (2)

Improvement Request	# of subscribed Customers	Reason	Comment
<a href="#">14203 - Move Webi document objects with arrows</a>	9	Exceeding size/effort	
<a href="#">14377 - Global Find</a>	9	Exceeding size/effort	
<a href="#">14576 - Cascading Input Controls</a>	9	Exceeding size/effort	
<a href="#">14606 - Today Default Prompt</a>	9	Exceeding size/effort	
<a href="#">14186 - Personalized version of report</a>	8	Dependencies	Requires BI Platform enhancements
<a href="#">14202 - Display Input Control of a WEBI document</a>	8	Exceeding size/effort	
<a href="#">14597 - Add text direction</a>	7	Exceeding size/effort	
<a href="#">14170 - Direct Connection to BW InfoProviders</a>	6	Exceeding size/effort	
<a href="#">14184 - BO Usage/ Audit functionality</a>	6	Exceeding size/effort	

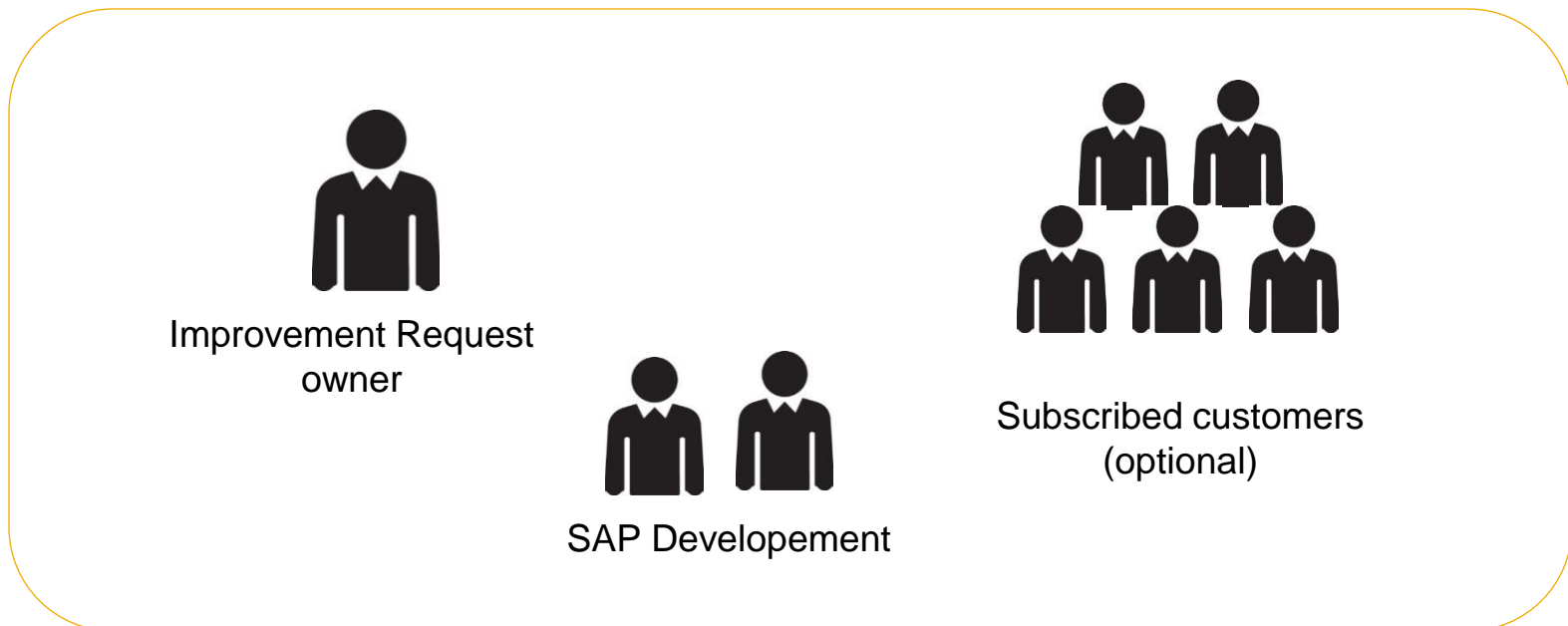
# Qualified Improvement Requests rejected (2/2) due to exceeding size (17) or dependencies (2)

Improvement Request	# of subscribed Customers	Reason	Comment
<a href="#">14391 - More visible "partial results" indicator</a>	6	Exceeding size/effort	
<a href="#">14404 - Save As: inconsistent behavior if document opened from BI Launch Pad or Webi</a>	6	Exceeding size/effort	
<a href="#">14175 - Export to Excel with Excel Chart</a>	6	Exceeding size/effort	
<a href="#">14400 - Ability to dynamically set default values for input controls</a>	6	Exceeding size/effort	
<a href="#">14587 - Conditional Hide Columns</a>	6	Exceeding size/effort	
<a href="#">14181 - How to limit the size of export to Excel for a group of users</a>	5	Exceeding size/effort	
<a href="#">14195 - Provide Parity for Mobile Web Intelligence Functional in All Other Interfaces</a>	5	Exceeding size/effort	Involve also enhancements on other components
<a href="#">14320 - Prompt selection missing in a Live Office based on a WebI BICS</a>	5	Exceeding size/effort	
<a href="#">14396 - Cross tab tables: Object names should be displayed by default</a>	5	Exceeding size/effort	

# Next steps

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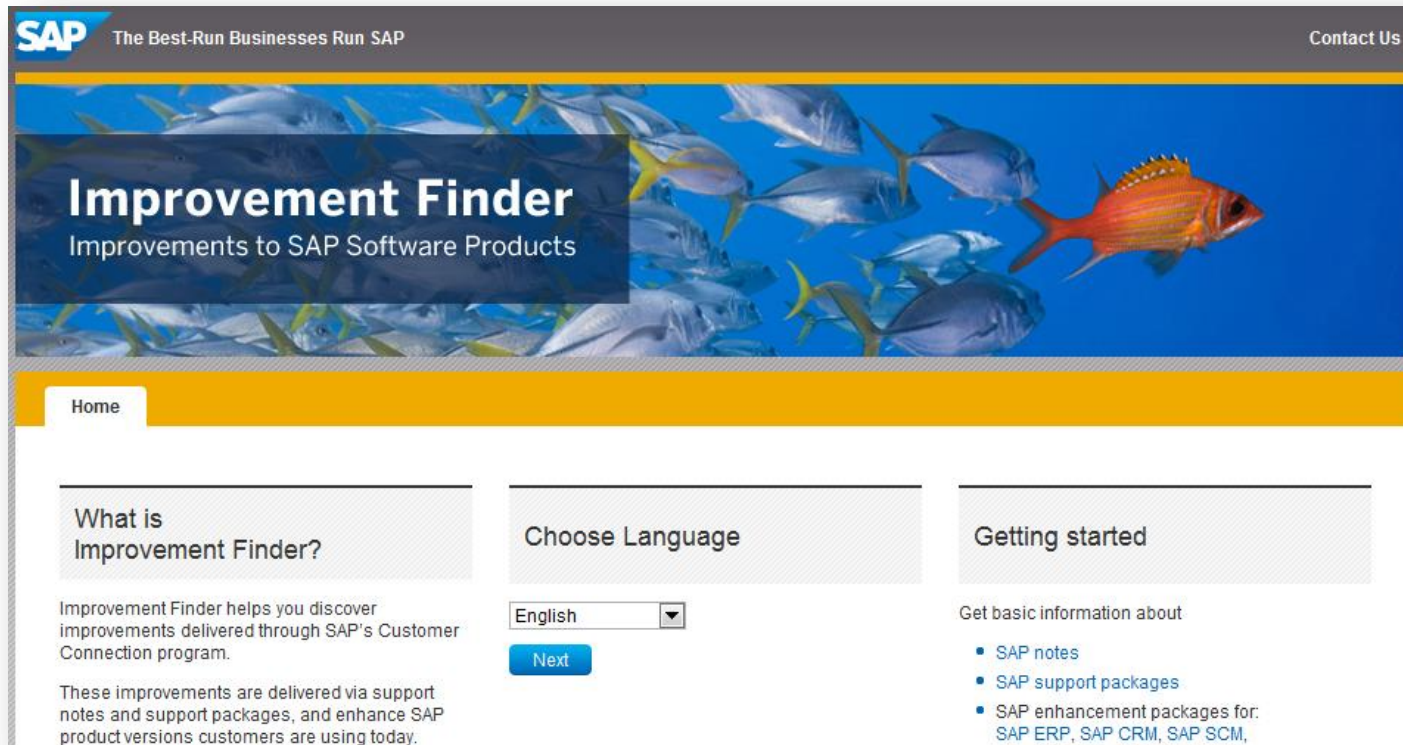
- Joint review of specification (starting now)
- Test and acceptance of the improvement by IR Owner
- Presentation of results at Delivery Call (approx. Dec 2013)



# Improvement finder

Find delivered improvements easily by using:

[www.sapimprovementfinder.com](http://www.sapimprovementfinder.com)



The screenshot shows the SAP Improvement Finder website. At the top left is the SAP logo with the tagline "The Best-Run Businesses Run SAP". At the top right is a "Contact Us" link. The main banner features a school of fish with the text "Improvement Finder" and "Improvements to SAP Software Products". Below the banner is a "Home" navigation bar. The main content area is divided into three columns:

- What is Improvement Finder?**

Improvement Finder helps you discover improvements delivered through SAP's Customer Connection program.

These improvements are delivered via support notes and support packages, and enhance SAP product versions customers are using today.
- Choose Language**

English
- Getting started**

Get basic information about

  - [SAP notes](#)
  - [SAP support packages](#)
  - [SAP enhancement packages for: SAP ERP, SAP CRM, SAP SCM,](#)

# Questions & Answers



# Thank you

For further questions:

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# Appendix

# Rejected requirements (1/3)

## due to lack of subscribed customers (45)

Improvement Request	# of subscribed Customers
<a href="#">14189 - Add Open document wizard to the Rich Internet Application</a>	4
<a href="#">14394 - Send to user: should be able to search by Full Name</a>	4
<a href="#">14600 - Print icon - Let the reader print in one click</a>	4
<a href="#">14188 - Add opendocument linking option to charts</a>	3
<a href="#">14219 - Some missing Feature on Webi Graphs</a>	3
<a href="#">14318 - Merge of 2 webi queries by using a hierarchy included in both webi query</a>	3
<a href="#">14319 - Query stripping with interlinked variables (variable of variable)</a>	3
<a href="#">14321 - Hierarchy drill functionality without loading full hierarchy</a>	3
<a href="#">14374 - Client/Server Version Check</a>	3
<a href="#">14392 - Display prompt text when using UserResponse function in Formula Editor</a>	3
<a href="#">14585 - Conditional Formatting For Charts</a>	3
<a href="#">14393 - Too much screen space occupied by menus &amp; toolbars</a>	2
<a href="#">14395 - Find in page: should search all pages</a>	2
<a href="#">14397 - History of previously used universes and previously reports</a>	2
<a href="#">14406 - Default "save" folder in user's profile</a>	2
<a href="#">14588 - Support Package &amp; Patch Release Strategy</a>	2
<a href="#">14589 - Multiple From/To Prompt selections as per BEx</a>	2

# Rejected requirements (2/3) due to lack of subscribed customers (45)

Improvement Request	# of subscribed Customers
<u>14598 - align cells in header or footer left/center/right</u>	2
<u>14623 - Enable cascading filtering in Input Controls</u>	2
<u>14624 - Ability to leverage BW metadata (User, Data load time, Hierarchy Formulas) in Webi</u>	2
<u>14193 - Support for Regular Expressions</u>	1
<u>14376 - Joining Data Providers</u>	1
<u>14389 - Open Document pass Drill Filter values</u>	1
<u>14405 - Quick Display max columns/rows should have a user default value</u>	1
<u>14586 - Row and Columns Freeze Panes</u>	1
<u>14599 - Export / Save as icon (PDF/Excel)</u>	1
<u>14622 - Possibility to have Top/bottom xx in the Query Panel (BICS connection)</u>	1
<u>14625 - Ability to do not show "All values" from an Input Control</u>	1
<u>14630 - Element linking with some dimensions (not only 1 or all objects)</u>	1
<u>14631 - Ability to order Bex and Webi prompts (together)</u>	1
<u>14632 - Maps and gauge elements in Webi</u>	1
<u>14633 - Scorecard visualizations for Webi (BI Launchpad)</u>	1
<u>14634 - Possibility for scheduling report not to be send in case the report is empty</u>	1
<u>14635 - Possibly to place input controls in the report itself (next to a table or chart)</u>	1

# Rejected requirements (3/3) due to lack of subscribed customers (45)

Improvement Request	# of subscribed Customers
<u>14636 - Navigational links within a WebI report in order to jump from one tab to another</u>	1
<u>14637 - Possibility to view a WebI report in full screen mode</u>	1
<u>14638 - Additional functionality to support automatic WebI report documentation</u>	1
<u>14640 - Possibility to copy existing tabs including input controls and filters</u>	1
<u>14641 - An easier way to change dynamically key figures and dimensions</u>	1
<u>14642 - Option to have outlines active when opening the report</u>	1
<u>14643 - Possibility to group mandatory prompts (e.g. user has to select at least 1 out of 3 filters)</u>	1
<u>14644 - Possibility to define if the list of value in prompt will be refresh automatically or manually</u>	1
<u>14645 - Possibility to start/end with empty values when sorting values</u>	1
<u>14646 - Possibility to group the remaining objects as "OTHERS" in e.g. a top 10 ranking</u>	1
<u>14647 - Highlight non-used objects/BO variables in WebI (similar to query stripping feature)</u>	1

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